

## JETBLUE UNLIMITED FLIGHT PASS TERMS

**OVERVIEW:** The JetBlue Unlimited Flight Pass (the “Pass(es)”) includes unlimited coach class air travel for one (1) person whose name is registered on the Pass (“You” or “Your”) on JetBlue-operated flights between any cities in the JetBlue route network. The Pass may be used for travel (“Pass Travel”) only during the period between September 8, 2009 and October 8, 2009 (the “Travel Window”). All Passes expire on October 8, 2009, and all travel must be completed by 11:59 pm MDT on this date. All Pass Travel must be booked at no later than 11:59 MDT three (3) days in advance of the scheduled departure of Your outbound flight. Another individual may purchase a Pass for You, but only You will be eligible to book Pass Travel using Your Pass. Restrictions apply to purchase and use of a Pass. Please review this entire document (the “Terms”) for complete information and restrictions.

**NO-SHOW PENALTY: IN THE EVENT YOU BOOK PASS TRAVEL AND DO NOT CHECK-IN FOR YOUR FLIGHT PRIOR TO YOUR FLIGHT’S SCHEDULED DEPARTURE, YOU WILL INCUR A “NO-SHOW” PENALTY OF \$100 AND YOUR PASS WILL BE SUSPENDED UNTIL YOU PAY THE PENALTY BY CALLING 1 (800) JETBLUE. During the time Your pass is suspended, You will not be able to engage in any Pass Travel or book any Pass Travel. No additional time will be added to a Pass that has been suspended.**

**PURCHASING A PASS:** Passes are available for purchase between August 12, 2009 and August 21, 2009. JetBlue reserves the right in its sole discretion to discontinue sale of Passes earlier than August 21, 2009. Passes must be purchased by calling 1-800-JETBLUE. The \$15 phone booking fee does not apply to the purchase of a Pass. Passes may not be purchased through other travel internet sites, travel agents, [www.jetblue.com](http://www.jetblue.com), at an airport or city ticket office, or by any other method. Passes may not be purchased with flight vouchers or travel certificates. Coupons, discounts, and other offers may not be used toward the purchase of a Pass. All purchases of Passes are non-refundable. The purchase of a Pass is not eligible for a refund under the JetBlue Promise Program.

**UPGRADING TO A PASS:** If You have already purchased a flight on JetBlue scheduled to depart within the Travel Window, You may convert Your existing booking to Pass Travel by purchasing a Pass (an “Upgrade”). When You Upgrade, JetBlue will credit the base fare paid for Your existing booking (exclusive of taxes and fees) against the purchase price of Your Pass, and convert Your existing booking to Pass Travel without charging a change fee. In the event the base fare paid for Your existing booking exceeds the purchase price of Your Pass, any remaining amount will be placed in a credit shell valid for future travel on JetBlue for up to one year. Note, these Terms will apply to any previously booked travel that is converted to Pass Travel under this paragraph and will supersede any existing terms, such as refundability rules.

**TRUEBLUE:** You must be a TrueBlue member to book Pass Travel on Your Pass. However, if another individual purchases a Pass for You, that individual need not be a TrueBlue member. TrueBlue is JetBlue’s customer loyalty program. You may register for TrueBlue free of charge by visiting [www.jetblue.com/trueblue](http://www.jetblue.com/trueblue). You will be asked for Your TrueBlue member number each time You call to book Pass Travel. You will earn thirty-five (35) TrueBlue points on the purchase of Your Pass. TrueBlue Points are subject to TrueBlue Terms and Conditions. Pass Travel is not eligible for additional TrueBlue points. If You provide your TrueBlue number at the time You purchase Your Pass, Your TrueBlue points will be awarded on or after August 24, 2009. If You provide your TrueBlue number at the time You book Your initial Pass Travel, Your points will be awarded within 7 days of booking.

**BOOKING TRAVEL:** All Pass Travel must be booked no later than 11:59 MDT three (3) days in advance of the scheduled departure of Your outbound flight. Pass Travel must be booked by calling 1-800-JETBLUE. The \$15 phone booking fee will not apply to booking Pass travel. Pass Travel may not be booked through other travel internet sites, travel agents, [www.jetblue.com](http://www.jetblue.com), at an airport or city ticket office, or by any other method. At the time You purchase a Pass, You will be



issued a master confirmation number that You must reference each time You book Pass Travel. You will also be issued a separate confirmation number for each individual Pass Travel booking. Passes may be used only to book new travel and may not be applied to existing reservations, with the sole exception of an Upgrade as detailed above. Booking multiple flights departing from the same city on the same day is prohibited, and any such bookings will be cancelled with the exception of the most recently booked flight. You will be charged any applicable taxes and fees at the time You book Your Pass Travel.

**TAXES AND FEES APPLICABLE TO TRAVEL WITHIN THE CONTINENTAL UNITED STATES:** A customer traveling on a Pass between any two destination cities in the continental United States is not responsible for governmental taxes and fees applicable to such Pass Travel.

**TAXES AND FEES APPLICABLE TO PUERTO RICO AND INTERNATIONAL TRAVEL:** A customer traveling to or from an international destination city or Puerto Rico is solely responsible for any fees, taxes, surcharges, and/or service charges applicable to such Pass Travel, including but not limited to (a) Passenger Facility Charges of up to \$9.00 each way, (b) September 11th Security Fees of up to \$2.50 per enplanement at a U.S. originating airport, (c) Federal Segment Taxes of \$3.60 per domestic segment (a segment is a takeoff and landing), (d) in the case of international travel, government fees and taxes of up to \$127.60 each way, and (e) in the case of Puerto Rico travel, a US Departure Tax of \$16.10 each way. All taxes and fees must be paid at the time of Pass Travel booking.

**TRAVEL ON A PASS:** All Pass Travel must be completed prior to the expiration of the Travel Window. No blackout dates apply to Pass travel, and Pass travel is not capacity controlled. However, Pass Travel is subject to availability and seats may not be available on all flights. Schedules are subject to change without notice. Passes may be used only for travel on JetBlue-operated flights. Passes may not be used for code share or interline flights. Passes may be used only for bookings of JetBlue air travel, and not in connection with a JetBlue Getaways vacation packages, JetBlue Cruises, JetBlue Gift Cards, JetBlue merchandise at ShopBlue, hotel rooms, or rental cars. Passes may not be used to purchase other products or services that are sold separately, such as Even More Legroom seats, excess or overweight or oversized checked baggage, in-flight movies, pillows and blankets, headsets, or beverages. These products and services are available for purchase at additional fees. Pass Travel is non-refundable. A customer traveling on a Pass is subject and entitled to all provisions of JetBlue's Contract of Carriage except those regarding fare refundability rules, Bill of Rights compensation, and denied boarding compensation. To the extent these Terms conflict with the Contract of Carriage, these Terms shall apply. Pass Travel is not eligible for refunds under the JetBlue Promise Program.

**TRANSFERABILITY:** Your Pass may be used only to book Pass Travel for You. Passes are non-transferable and at no time may any Pass or Pass Travel be purchased, sold, bartered, or otherwise exchanged for value without prior written consent from JetBlue. Passes and Pass Travel may not be sold or traded on auction websites. Any attempt to transfer a Pass or book Pass Travel for someone other than You on Your pass will result in immediate forfeiture of Your Pass without refund.

**CHANGING OR CANCELLING TRAVEL:** You may change or cancel an existing booking for Pass Travel prior to 11:59 MDT three (3) days in advance of the scheduled departure of Your outbound flight without paying any change or cancel fee. If You have an existing booking for a flight that is scheduled to depart in less than three (3) days, You may change or cancel this flight after 11:59 MDT three (3) days in advance of the scheduled departure of Your outbound flight by paying a \$100 change/cancel fee. However, the three (3) day advance purchase requirement applies to all changes of Pass Travel, and under no circumstances may You change an existing booking for a flight that is scheduled to depart in greater than (3) days to be for a flight that is scheduled to depart in less than three (3) days. Pass Travel may not be changed to be outside the Travel Window (i.e. after October 8, 2009).

Other restrictions may apply. © 2009 JetBlue Airways.